

### MEDICAL RECORD REQUESTS ARE NOW CONTACT FREE!



### CONTACT US



718-606-FUND (3863)

#### Social Media



Brooklyn Health Center Harlem Health Center Midtown Health Center Queens Health Center



@EBF\_HCI



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# MEDICAL RECORDS

#### FAQ'S

# How long will it take to process my record request?

Please allow a 10 day turn-around time for request.

# Where and when can I pick-up my medical records?

You will receive a call from a medical record staff member when your request has been processed. You will be able to pickup at the Health Center location of your choice.

## How will I receive my record

Records will be placed on a digital CD for your convenience.

An authorization form is required to process your request. You can access a copy of this form by scanning the QR code below.





Filled authorization forms can be e-mailed or sent through the portal.

How can I request my medical records?

You can request by:

- Phone
  - 1-718-606-FUND (3863) ext. 5595.
- Patient Portal
  - Sign onto your
     HappyHealthyMe.org portal and
     you can send a secure message
     to the HIM team at Medical
     Records.
- E-Mail
  - Send your authorization form to HIM@hotelfunds.org to request your medical records.
- In-person at any of our Health Centers.



